

How to effectively respond to a safeguarding disclosure...



Reassure the person making the disclosure that they are not to blame for what has happened



Tell them that they have done the right thing by sharing the information



Allow the person making the disclosure to talk in their own time & try to avoid interruption



Repeat back what has been said to clarify & demonstrate effective listening



Take what has been disclosed seriously & never assume that information is either true or false



Avoid making judgemental comments about the alleged perpetrator



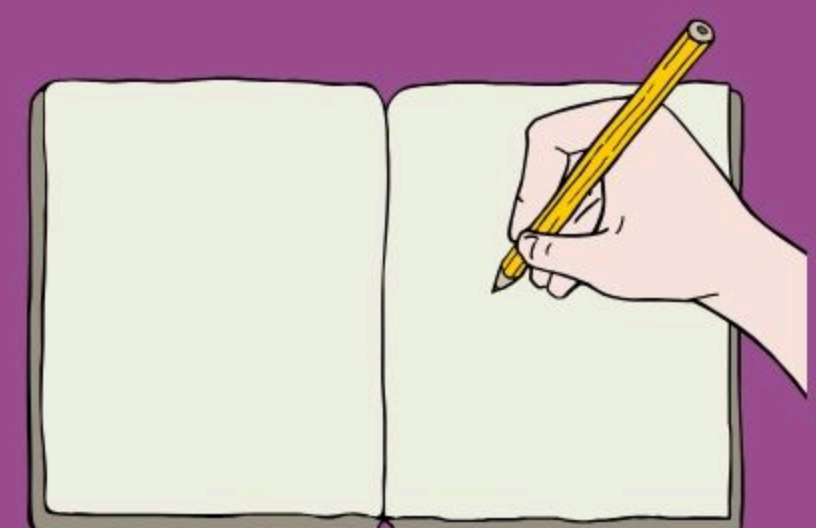
Assess level of immediate risk & escalate accordingly



Where possible, try to keep the person who has made the disclosure updated as to what action you are taking



Access support from colleagues, your line manager or professional agencies afterwards, if required



Ensure that all files & notes provide a full & clear record of what was shared, by whom & what action has been taken